

School of Pharmacy Required Course Syllabus

Semester - Fall P4 year

Course # PHAR 6683 (6 credit hrs.) / Track: Experiential Education 6-weeks
Hospital/Health-System Pharmacy Advanced Pharmacy Practice Experience (APPE)
Course Dates (May 22, 2023 – May 10, 2024)

Course Coordinator

| Name of Coordinator | Sandy Salazar PharmD, BCSCP |
|------------------------------|------------------------------|
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Course Description

This required advanced practice experience will allow the learner to apply skills, attitudes, and knowledge applicable to Hospital Pharmacy and Health-Systems. Students will be able to enhance their critical thinking learned from their didactic and laboratory courses, and build on what they learned in their Introductory Pharmacy Practice Experiences (IPPEs). Students will develop Entrustable Professional Activities needed for a hospital pharmacist. Students will gain a broader view of Hospital Pharmacy and Health-Systems through a variety of direct and non-direct patient care activities.



The Pharmacist's Patient Care Process (PPCP)

Students will use the Pharmacist's Patient Care Process throughout the APPE to collect, assess, plan, implement, and follow up with patients. Collaboration and communication will also be applied as students work with members of pharmacy staff, and other healthcare team members.

Source: Accessed: 2017Mar1 and patients.

Course Learning Objectives (mapped to national outcomes):

At the conclusion of this course, students should be expected to:

Required

EPA 5: Follow-up and monitor a care plan

EPA 7: Collaborate as a member of an interprofessional team

EPA 9: Minimize adverse drug events and medication errors.

EPA 10: Maximize the appropriate use of medications in a population

EPA 13: Use evidence-based information to advance patient care.

EPA 14: Oversee the pharmacy operations for an assigned work shift

EPA 15: Fulfill a medication order

Professionalism:

EPA 16: Display characteristics of professionalism and engages in continuous professional development.

Levels of Expectancy*:

| Level | Observe only | Direct Supervision | Reactive Supervision | Intermittent Supervision | General Direction |
|--|---|---|--|--|--|
| Description | Learner is permitted to observe only. Even with direct supervision, learner is not entrusted to perform the activity or task. | Learner is entrusted to perform the activity or task with direct and proactive supervision. Learner must be observed performing tasks in order to provide immediate feedback. | Learner is entrusted to perform the activity or task with indirect and reactive supervision. | Learner is entrusted to perform the activity or task with supervision at a distance. Learner can independently perform task. | Learner is entrusted to independently decide what activities and tasks need to be performed. Learner entrusted to direct and supervise activities of others. |
| Preceptor may say the following to the student: | "Let's talk about this first" "Watch me do this" | "Let's do this together" "I'll watch you" | "You go ahead, and I'll double-check <u>all</u> of your findings" (Full review) | "You go ahead, and I'll check <u>some</u> of your findings" (Spot-checking) | "You're in charge, call me if you have any questions" (Follow up as needed) |

*Adapted from the COEPA-approved rubric

Students achieving Levels of Expectancy of "observe only" and "direct supervision" are not making satisfactory progress and need to improve in these areas to levels equal to or greater than "Reactive supervision". Students at a Level of Expectancy of "reactive supervision" are at satisfactory progress and are passing the objectives. Students achieving levels equal to or greater than "intermittent supervision" are exceeding expectations and are also passing the objective.

In order to pass this rotation, students must achieve a passing grade of reactive supervision on 5/7 of the required EPAs list for the Hospital/Health-System APPE, in addition to a "Yes" evaluation on EPA 16 (Professionalism).

| EPA | CAPE Outcomes | PCOA | CAPE Level of Assessment | EPA Minimum Level of Expectancy* |
|--|--|--------------------------|-----------------------------|----------------------------------|
| EPA 5: Follow-up and monitor a care plan | 2.1, 2.2, 3.1, 3.4, 3.6 | 4.7 | Apply | Reactive supervision |
| EPA 7: Collaborate as a member of an interprofessional team. | 1.1, 3.1, 3.3, 3.4, 3.6, 4.1, 4.2, 4.3, 4.4 | 3.7, 3.8, 4.7 | Apply | Reactive supervision |
| EPA 9: Minimize adverse drug events and medication errors | 2.2, 2.3, 2.4, 3.2, 3.3, 3.4, 3.5, 3.6 | 3.10, 4.7 | Apply | Reactive supervision |
| EPA 10: Maximize the appropriate use of a medication in a population | 2.1, 2.2, 2.3, 2.4, 3.2, 3.3, 3.4, 3.5, 3.6 | 3.2, 4.5 | Apply | Reactive supervision |
| EPA 13: Use evidence-based information to advance patient care. | 1.1, 2.1, 3.5, 3.6, 4.3 | 4.1, 4.7 | Apply | Reactive supervision |
| EPA 14: Oversee the pharmacy operations for an assigned work shift. | 2.2, 3.1, 3.6, 4.1, 4.2, 4.3, 4.4 | 3.4, 3.5 | Apply | Reactive supervision |
| EPA 15: Fulfill a medication order. | 2.2, 3.1, 3.6 | 3.5, 3.8, 3.10, 2.7** | Apply | Reactive supervision |
| EPA 16: Display characteristics of professionalism and engages in continuous professional development. | · | N/A | Apply | Yes |

Adapted from Appendix 1. Mapping of the Core EPAs for New Pharmacy Graduates to the CAPE 2013 Educational Outcomes and the Pharmacists Patient Care Process

https://www.aacp.org/sites/default/files/2017-12/CAPE-EPA-PPCP-mapping.pdf

Course Meetings & Location

Preceptor and Site Information

Found in CORE ELMS or provided by the preceptor (Preceptor and Site Information Form)

In a major disruption (e.g., H1N1 epidemic, subzero weather), be prepared to maintain course progress via other means (e.g., Internet, our Blackboard course shell, etc.) and check your email (especially your UTEP miners account) regularly. In addition, please review Off-Site Virtual Rotation Policy in OEE Handbook.

2023-2024*

| Rotation | Begin Date | End Date |
|----------|--------------------|--------------------|
| 1 | May 22, 2023 | June 30, 2023 |
| 2 | July 3, 2023 | August 11, 2023 |
| 3 | August 14, 2023 | September 22, 2023 |
| 4 | September 25, 2023 | November 3, 2023 |
| 5 | November 6, 2023 | December 15, 2023 |
| 6 | January 8, 2024 | February 16, 2024 |
| 7 | February 19, 2024 | March 29, 2024 |
| 8 | April 1, 2024 | May 10, 2024 |

^{*}Dates adapted from TCEP Calendar

Site Specific Hours

The preceptor should expect a call from the Student (s) 2 weeks before the first day of rotation to discuss where to park, where to meet on the first day, and any site or rotation-specific information, if applicable.

Each experience is 6-weeks in duration with a minimum of 40 hours per week with a maximum of 50 hours per week (minimum 240 hours per rotation). Some preceptors may require students to spend more than 40 hours per week to complete the experience successfully. Preceptors may also require students to be present at the site in the evening, night or on weekends. Refer to the rotation calendar with specific times the student is expected to be on site. Student can expect projects outside of the normal rotation hours (e.g. readings, projects, etc.). Portions of the rotation may be provided through virtual activities, see Off-Site Virtual Rotation Policy in OEE Handbook.

Student Schedule

Course/rotation schedule will be determined and finalized by the preceptor. APPE hours may occur during evenings, weekends, and on holidays. Additionally, APPEs may be scheduled at other times of the day. Student can expect projects outside of normal rotation hours (e.g. readings, projects, etc.).

Online Assessment Requirements:

This course requires the use of CORE ELMS® and Blackboard. Students are responsible for ensuring they have access to CORE ELMS® and the appropriate Blackboard course before the beginning of the APPE. If you are having issues with CORE ELMS, please contact the course coordinator to resolve this issue. Assessments (e.g., assignments, quizzes, and exams) may be disseminated before the due date. This requires students to download the assessment using an internet connection. It is the Student's responsibility to maintain access to a reliable internet connection (with the rare exception of when UTEP's systems are down).

Methods of Instruction/Learning

The learning outcomes in this course $\underline{\textit{may}}$ be achieved via*:

- 1. Outside Preparation outside topic review from class lecture, tertiary and primary literature material and readings to support patient clinical work ups
- 2. Preceptor and learner-lead (micro) discussions review and reinforce topics and discuss progress/improvement of rotation

- 3. <u>Case Discussions and presentation/SOAP Notes/Clinical Notes/Drug Information/Documentation</u> evaluate and assess for course outcomes assessment of patient cases, make therapeutic recommendations and document patient interactions.
- 4. Assignments (Drug Related Interventions) learn crucial skills in patient assessment and engage in patient-centered care
- 5. **Exams/Quizzes** allows students to demonstrate knowledge recall
- 6. Interprofessional team-based patient-care students to provide patient-centered care as a member of a team.
- 7. Patient Interview- provides practice in interview skills and practice integrating clinical information

Apply Hospital Based Practice Skills

- Medication order processing
- Final product verification patient specific (Unit dose, intravenous admixtures) and floor stock/automated dispensing cabinet stock
- Addressing Purchasing, inventory, formulary, and drug-shortage management
- Acute care based clinical pharmacy services
- Addressing Regulatory requirements
- Prioritizing multiple patient care responsibilities/needs in times of high activity and workload.

Miscellaneous activities – apply practice skills in real-world scenarios (Templates of rubrics available as supplemental documents).

- Case reports and presentations
- Research project
- Drug monograph
- Formal consults
- In-service/presentation
- Drug Use Evaluation
- Other activities as assigned by the preceptor

Required Course Technology/Tools/Needs

Drug Information Resource:

• Access to drug resources through the UTEP library

^{*} Refer to preceptor-specific course calendar or requirements. Learning methods should be discussed at the beginning of the rotation

• Students must have a drug information resource (e.g. Lexi-Comp®, Micromedex®, etc) of the Student's choice and preceptor's preferred reference(s) with them at all times

Calculator:

Students are expected to bring a scientific calculator.

Recommended Resources

• Primary literature, tertiary literature within community practice as outlined by preceptor.

There may be other site-specific needs. The Student should check with the preceptor to verify any other needs.

Technical Assistance

If you are off campus, you may need to set up a Virtual Private Network (VPN) on your computer to access UTEP resources for this class (i.e. Library). The link below provides information to set up a VPN connection depending on your operating system. You can contact the Help Desk for assistance (See Technical Assistance information). http://admin.utep.edu/Default.aspx?tabid=58534

If you are experiencing technical problems, please contact the UTEP Helpdesk M - F: 8AM – 5PM. Calling within UTEP: 915.747.4357. Calling outside UTEP: 915.747.5257. For more information, please visit http://helpdesk.utep.edu.

Attendance

It is mandatory that students demonstrate their commitment to the profession and respect for faculty, preceptors, and colleagues by attending the experience, arriving on time, and being prepared for the day's activities. The course's schedule will be determined and finalized by the preceptor. Attendance will be monitored and assessed under professionalism. Due to the short nature of the experience, any unexcused absences will result in an incomplete and/or a failing grade and the Student will be reported to the Assistant Dean of Experiential Education for unprofessional behavior. For excused absences, the Student will need to work with the course coordinator and site preceptor to make up the missed time and may result in an incomplete. Please refer to the Student and Office of Experiential Handbooks for more information.

Conduct

- 1. Students are expected to abide by all site-specific requirements, state and federal laws and School of Pharmacy regulations during the rotation.
- 2. Students must always wear required name badge(s) that distinguishes them as a Pharmacist Intern.

- 3. Students must always carry a pharmacist-intern card and have a copy uploaded into CORE ELMS®.
- 4. Students must maintain the professional and ethical standards. Failure of professional and ethical standards may result in rotation failure or referral to OEE, Progression Committee, and/or UTEP Office of Student Conflict and Conflict Resolution (OSCCR).

Rotation Attendance Policy

It is mandatory that students demonstrate their commitment to the profession and respect for faculty, preceptors, and colleagues by attending the experience, arriving on time, and being prepared for the day's activities. Course/rotation schedule will be determined and finalized by the preceptor. Attendance will be monitored and assessed under professionalism.

- 1. Students are expected to complete the rotation during the assigned dates and times to accumulate the minimum required number of hours and associated activities and assignments.
- 2. Regular and prompt attendance is required of all students.
- 3. Students are expected to be present for all scheduled days of the rotation, as determined and discussed with the preceptor. Students must be present on the first day of the rotation to be oriented with any other students present. Additionally, students may not speed up completion of a rotation to gain free time at the end of the rotation.
- 4. Students are required to participate in all orientation activities prior to the start of the P4 year. Exceptions are rare and may be granted for students with extenuating circumstances. Students should, in these cases, make every effort to connect with the orientation meeting.
- 5. It is the responsibility of the Student to inform each preceptor/site and clinical coordinator of any absences no later than 2 weeks in advance, if possible. Failure to attend experiential education activities may result in course failure.

For more details, review the UTEP SOP OEE Handbook.

Expectations of Students During Course

Professionalism and Professional Conduct

Students must present themselves in a professional and courteous manner. This behavior includes, but is not limited to, not engaging in disruptive behavior, being appropriately dressed, and using professional language and behavior. The Student must uphold the UTEP policies and procedures that are outlined in the UTEP HOP, including, but not limited to: academic misconduct, substance abuse, and sexual misconduct. Additionally, the Student must meet the requirements of the Professional Expectations and contract, as laid out in the OEE handbook.

Procedure for resolving rotation concerns

- 1. The student should try to resolve the issue/concern directly with the primary preceptor.
- 2. If the issue/concern is not resolved, the student should contact the Course Coordinator.
- If the issue/concern is not resolved, the student should contact the Assistant Dean of Experiential Education (OEE).
- 4. If the issue/concern is not resolved, the student may contact the Associate Dean for Academic Affairs.
- 5. If the issue/concern is not resolved, the student may contact the Dean of the School of Pharmacy.

Questions related to the APPE course, in general, should be directed to the Course Coordinator, whereas content/topic specific questions should be directed to the preceptor. If there is any question about who to contact, please contact the preceptor first. For issues related to the preceptor contact the Course Coordinator.

Cell Phone Policy

All cell phones must be turned on to silent while at the education site unless otherwise instructed by the preceptor. If a student forgets to turn the ringer off, he/she may be subject to disciplinary action. Any unauthorized use of electronic devices (e.g. social media, sports, excessive texting) while engaged in rotational activities will be automatically removed from the site for the day and the Assistant Dean of OEE will be notified. This will result in an unexcused absence and professional misconduct. Refer to unexcused absence language.

Food/Beverage Policy

Students must not eat or drink in the pharmacy area unless allowed to do so by the site preceptor.

Dress Policy

Students are expected to dress professionally *at all times* (e.g. tie [male], no excessive jewelry, closed toed shoes, skirts/dresses below the knee, no excessive perfume or cologne, well-groomed). Additionally, some sites may have specific dress requirements the Student must follow (e.g. scrubs). It is the Student's responsibility to contact the preceptor in advance to verify any site-specific requirements. Pharmacy intern name badge must be *worn at all times* during IPPE/APPE rotations.

Evaluation and Grading Policy

Students are expected to participate in all activities in the rotation as assigned. The Hospital/Health-System APPE is graded on a pass or fail scale. There will be two formal summative assessments during the APPE – a midpoint and a final evaluation. All assessments will be administered via CORE ELMS®, unless noted otherwise. Grades will be assessed by direct observation of Entrustable Professional Activities (EPAs) and required assignments. The preceptor will also provide feedback on student performance on an ongoing informal basis.

| Course/Rotation Requirements | Final Outcome |
|---|----------------------------|
| APPE Mid-term evaluation (completed by the preceptor) | Completed |
| Receive a minimum level of expectancy with a level of Reactive supervision on 5 out of 7 EPAs ^b on the final evaluation (completed by the preceptor) | Completed at passing level |
| Receive a passing final professional assessment (EPA 16) ^c (completed by the preceptor) | Completed at passing level |
| Upload and receive preceptor confirmation of minimum experiential rotation hours into CORE ELMS® d | Completed |
| Document and receive preceptor confirmation on ten (10) Medication therapy intervention/recommendation Assignments in CORE ELMS® | Completed |
| Complete and present one (1) in-service to pharmacy or hospital staff and upload and receive preceptor confirmation on a copy in CORE ELMS® | Completed |
| Participate in one (1) site-specific project and document project in CORE ELMS® and receive preceptor confirmation | Completed |
| Complete the preceptor evaluation in CORE ELMS (completed by the student) | Completed |

- a. Failure to complete and turn in all assignments will results in a failure of the APPE.
- b. All students finish their APPE year obtaining an EPA expectancy level of reactive supervision at least once per EPA

- c. A passing level on the professional assessment is a "yes" response to EPA 16 on the final evaluation
- d. Hours must be recorded on a daily or weekly basis (verify with your preceptor the preferred method). Students will be required to record the time taken for lunch, which will not count for hours unless worked during that time.

Requirement Due Dates

All requirements must be submitted through CORE ELMS by the end of the last day of the rotation unless noted elsewhere. Students are responsible for following up with preceptor on any outstanding items. If the Student has difficulty working with the preceptor, the Student should reach out to the course coordinator. Any outstanding requirements, either on the student or preceptor end, not completed one week after the end of the rotation will result in course/rotation failure.

It is the responsibility of the **Student** to monitor his/her progress during the course and see that he/she is maintaining the required competency level. Students should seek advice and assistance from the preceptor and/or course coordinator as soon as he/she encounters any difficulty in the course. If Student does not pass, they may be eligible for remediation.

Other Assignments:

While each site/preceptor may have their own assignments (e,g, presentations, written assignments, patient counseling exercises) students are expected to complete the following minimum activities:

- 1. Complete and present one (1) in-service to pharmacy or hospital staff (MyCred portfolio deliverable)
- 2. Complete and document ten (10) medication therapy recommendations (CORE ELMS Assignments) (portfolio deliverable)
- 3. Participate in one (1) site-specific project (e.g. DUE)

Required and supportive APPE documents are located in the document library in CORE ELMS.

*Preceptor assignments: The preceptor will provide any assessment criteria in advance.

Remediation Policy

Students must participate in all assignments to be eligible for remediation. Other important factors are also considered. See Student Handbook for details.